

Pricing and Policies



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www.royaltreatmentpetsitting.com

Services & Pricing

STANDARD VISIT

This is a 20-30 minute visit that is tailored to the individual needs of your pet for \$25-\$45, depending on your area (beaches and coastal areas fall into the higher charge). **It includes feeding, providing fresh water, short walks or yard time for dogs, cleaning litter boxes for cats, giving basic medications, etc.** It can also include basic home services of bringing in mail/newspaper, opening/closing blinds, and turning lights on/off so that your home looks lived in while you are away. **This visit is a good choice if you have 1-3 dogs, or 1-6 cats** (see *Additional Time/Extended Visits* section below for more pets).

There is a minimum number of 3 visits per day for dogs (unless they have free access to an outdoor area), **and 1 for cats and exotics/farm animals.**

No job sharing with friends or family assisting with the care of pets/dropping in while you are away is allowed. This can interfere with our bonding with your pets and is disruptive to our schedule. If you insist that someone else be involved/allowed to stop by, there will be a \$50 courtesy fee.

ADDITIONAL TIME / EXTENDED VISITS

This can be scheduled if a Standard Visit is not adequate for the needs of your pet(s), or **if you would like additional yard/playtime. This option is only available when used with a Standard Visit.** For example, you would like a 45-minute visit, then the charge would be a total of \$30 for that visit—a one hour visit would cost \$35.

OVERNIGHT VISITS

This visit includes an evening visit, late night visit, morning visit, and overnight stay for \$80. Typical arrival time is around 7 pm, with departure time the next morning between 5-7 am. It includes all services provided with a Standard Visit, plus additional play time and snuggle time overnight with your pet(s). This visit can be used in conjunction with a Standard Visit if you require a mid-day visit in addition to the overnight visit.

PET TAXI

This service is provided if you need assistance in transporting your pet to the vet or groomer for \$25 each way. If you would like someone to wait with your pet while they have their appointment, there is an additional charge of \$5 for each 15 minutes.

HOLIDAY VISITS

An additional \$5 per Standard Visits and \$10 per Overnight Visits will be charged for the following holidays: *New Year's Eve, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.*

KEY PICK UP & DROP OFF

This is complimentary for your first booking. If you require this service for a subsequent booking there is an additional \$15 charge. You may leave a key with us or in a special location outside your home to avoid this fee. Leaving a key with us will also allow us to provide last minute visits in the event that you have an unexpected trip or emergency.

Visits & Scheduling Policies

VISIT SCHEDULING

We do our best to stay with your pet's daily schedule, however, due to the nature of our business, we cannot schedule exact times for our visits.

Morning visits are typically done **between 7-9 am**, **mid-day visits** are done **between 11 am-1 pm**, **evening visits** are done **between 4-6 pm**, and **late night visits** are done **between 9-11 pm**. Exact times can only be scheduled for Pet Taxi pick up/drop off.

LAST MINUTE and EMERGENCY SCHEDULING

Visits booked with **less than 72 hours notice** are considered to be an **emergency visit** and will be subject to an **additional \$10 per visit**.

LATE CANCELLATION

Visits cancelled with **more than 24 hours notice will receive credit** toward future bookings. Visits cancelled with **less than 24 hours notice will not be credited or refunded**.

EXCESSIVE CLEANING

We will remove all pet waste (yard and litter) that is generated during our time with your pet(s). This means that **you should clean litter boxes and yard waste prior to your departure**. If litter boxes/yard need **extra cleaning, there is a charge of \$20**.

COMMUNICATION

We require that clients text when they leave and when they return home. This is a safety measure to make sure that we are all on the same page and serves as a reminder to us when our watch begins/ends. Failure to adhere to this policy may result in missed visits or a charge of an emergency visit since we will continue to come to your home to care for your pet(s) if we do not get confirmation that you have returned.